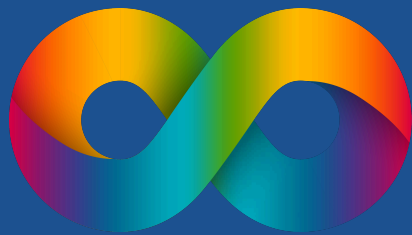


CULTURAL INTELLIGENCE (CQ) TRAINING CATALOGUE



INFINITE
CONSULTING

COLLABORATE, COMMUNICATE, CREATIVITY



infiniteconsultingme.com

About The Company

Infinite Consulting is your primary source for cultural intelligence (CQ) training and development in Dubai. We understand the importance of cultural intelligence in today's global business environment, and we are committed to helping individuals and organisations develop the skills and knowledge needed to succeed in diverse and multicultural settings.

We offer a comprehensive range of training programs and resources designed to meet the needs of individuals and organisations at every level. From cultural awareness and communication to leadership development and team building, our programmes are tailored to your specific goals and objectives, ensuring that you receive the most effective and relevant training possible.

We believe that cultural diversity is a strength, and that by embracing different perspectives and experiences, we can unlock new opportunities for growth and success. Whether you are an individual looking to enhance your cultural competence, or an organisation seeking to build a more inclusive and globally-minded workplace, we are here to help you achieve your goals.

We are founded on the principles of collaboration, communication, and creativity. Our goal is to work with our clients to achieve their desired outcomes by offering customised solutions aligned with their vision. We partner with companies of all sizes and industries to provide guidance and support in improving the skills, knowledge, and performance of their employees.



Collaboration, Communication, Creativity

Cultural Intelligence (CQ) Courses

LEADING A MULTICULTURAL TEAM

Course Objectives

- Understand the importance of cultural intelligence for leaders in a global environment
- Adapt leadership style to different cultural contexts
- Communicate effectively with team members from diverse backgrounds
- Build cross-cultural relationships
- Develop strategies for managing and resolving conflicts in a multicultural team

NAVIGATING MULTICULTURE IN THE WORKPLACE

Course Objectives

- Define cultural intelligence and its importance in today's workplace
- Understand the four key components of CQ and how to develop each one
- Identify cultural dimensions and how they affect communication, decision-making, and conflict resolution
- Develop strategies for navigating cultural differences in the workplace

CULTURAL AWARENESS

Course Objectives

- Gain a comprehensive understanding of the target culture's practices, values, and social norms.
- Recognise the impact of cultural awareness on building successful business relationships
- Develop communication strategies tailored to the cultural context of the target market.
- Implement strategies to navigate cultural differences and avoid common pitfalls in cross-cultural business engagements.

Cultural Intelligence (CQ) Courses

UNCONSCIOUS BIAS

Course Objectives

- Gain a comprehensive understanding of unconscious bias,
- Identify and define multiple types of biases,
- Learn the importance of Cultural Intelligence (CQ) in mitigating unconscious bias
- Acquire and apply strategies to interrupt everyday influences on bias, reduce covering, and respond effectively to microaggressions,

PSYCHOLOGICAL SAFETY

Course Objectives

- Grasp the fundamental concepts of psychological safety
- Identify obstacles to psychological safety and implement strategies to overcome them.
- Enhance communication skills & conflict resolution to create mutual understanding and respect
- Recognise the importance of diversity, equity, and inclusion in promoting psychological safety.
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INTERCULTURAL COMMUNICATION SKILLS

Course Objectives

- Understand the importance of intercultural communication in today's global environment
- Identify cultural differences in communication styles
- Develop strategies for navigating cultural differences in verbal and nonverbal communication
- Understand the role of language in intercultural communication
- Adapt language use to different cultural contexts

Cultural Intelligence (CQ) Assessments

The assessments we use are research-based and designed to measure effectiveness in diverse situations. They are designed around a cultural framework that looks at Cultural Values (CVs) and the preferences people have for how they navigate life. These values indicate how people prefer to interact, communicate, plan, and complete tasks. By understanding and comparing an individual's preferences with the preferences of others, we can develop insights that can help improve an individual's interpersonal effectiveness. Cultural Values (CV) preferences are neither good nor bad, rather they describe how an individual prefers to do things

CULTURAL VALUES PROFILE

Assessment Includes

- Mapping of 10 Cultural Values
- Personal Action Plan
- Compare preferences to 10 global clusters
- Includes tips for working with others

CQ PRO ASSESSMENT

Assessment Includes

- Measures CQ Drive, CQ Knowledge, CQ Strategy and CQ Action
- Mapping of 10 cultural value preferences
- Personalized Development & Action Plan
- Comparison of CQ Scores with Worldwide Norms

CQ PRE/POST ASSESSMENT

Assessment Includes

- Measures CQ Drive, CQ Knowledge, CQ Strategy, and CQ Action
- Mapping of 10 cultural value preferences
- Compare CQ scores over time with the Pre & Post assessments
- Personalized Development & Action Plan for Pre & Post

Cultural Intelligence (CQ) Coaching

At Infinite Consulting, we understand that adapting to a new culture can be both exciting and challenging. That's why we offer specialised Cultural Intelligence Coaching tailored to individuals who have recently moved to a new country and want to enhance their professional effectiveness through a deeper understanding of culture.

Why Cultural Intelligence Coaching?

In today's interconnected world, possessing cultural intelligence is a vital skillset for professionals who wish to excel in multi-cultural environments. Cultural Intelligence (CQ) goes beyond mere cultural awareness. It encompasses the ability to adapt, relate, and communicate effectively with people from different cultural backgrounds, fostering understanding, collaboration, and success.

Our Expertise

We are dedicated to empowering individuals with the knowledge and skills necessary to navigate the intricacies of culture and excel in their professional endeavors. We are passionate about helping individuals develop the CQ necessary to build strong relationships, foster trust, and succeed in your career.

What You'll Gain

Through our Cultural Intelligence Coaching, you will embark on a transformative journey that will equip you with invaluable insights, strategies, and tools to navigate cultural nuances confidently.

Consultancy & Project Management

In addition to our training solutions, Infinite Consulting offers a range of HR/L&D consultancy services and project management support to help our clients achieve their goals.

Our L&D consultancy services are designed to provide comprehensive support for all aspects of human resources and learning and development initiatives. We work closely with our clients to develop and implement effective HR/L&D strategies and practices that align with their business goals and objectives. Infinite Consulting can assist with a wide range of HR services, including recruitment and selection, performance management, employee engagement, succession planning, ERP implementations and change project management and more.

Infinite Consulting also offers project management support to help our clients achieve their strategic objectives. Infinite Consulting offers expertise in project management and is skilled in managing complex projects, from start to finish. We use a variety of methods to ensure that projects are completed on time, within budget, and to the highest standards of quality. Our project management services include project planning, risk management, stakeholder engagement, progress monitoring, training content creation and delivery and more.

Whether you need assistance with HR/L&D strategy, project management, or both, Infinite Consulting has the expertise and resources to help you achieve your goals.

Contact us today to learn more about our services and how we can help your organisation reach its full potential.

Contact Information



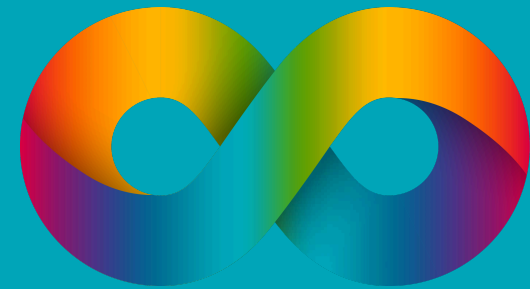
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